The Partnership for Excellence Key Factors Template for

***Health Care* Organizations *2019-2020***

Team # \_\_\_\_\_\_\_\_ Examiner: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Date: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

P.1 Organizational Description

a. Organizational Environment

(1) Health Care Service Offerings

(2) Mission, Vision, Values, and Culture

(3) Workforce Profile

(4) Assets

(5) Regulatory Environment

b. Organizational Relationships

(1) Organizational Structure

(2) Patients, Other Customers, and Stakeholders

(3) Suppliers, Partners, and Collaborators

P.2 Organizational Situation

a. Competitive Environment

(1) Competitive Position

(2) Competitiveness Changes

(3) Comparative Data

b. Strategic Context

c. Performance Improvement System